

Phishing Mail Advisory

Do's

1. **Be cautious and sceptical:** Always approach emails with caution, especially those from unknown or suspicious sources.
2. **Verify the sender:** Check the sender's email address and ensure it matches the official contact information of the organization they claim to represent.
3. **Check for spelling and grammar errors:** Phishing emails often contain typos, grammatical mistakes, or awkward language.
4. **Hover before you click:** Hover your mouse over any links in the email to reveal the actual URL. Ensure the URL matches the one displayed in the email and is not a deceptive link.
5. **Keep software up to date:** Regularly update your email client, web browser, and operating system to protect against known vulnerabilities.
6. **Use strong, unique passwords:** Create strong passwords and use a password manager to securely store them.
7. **Enable two-factor authentication (2FA):** Enable 2FA whenever possible to provide an extra layer of security for your email account.
8. **Educate yourself:** Stay informed about the latest phishing techniques and scams to better recognize and avoid them.

Don'ts

1. **Don't click on suspicious links:** Avoid clicking on links in emails unless you are confident about their authenticity.
2. **Don't download attachments from unknown sources:** Be cautious when downloading attachments, especially if they are unexpected or from unfamiliar senders.
3. **Don't provide personal information:** Legitimate organizations would never ask for personal or financial information via email. Avoid sharing sensitive data like passwords, credit card details, or social security numbers through email.
4. **Don't trust urgent or threatening messages:** Phishing emails often use urgent or threatening language to manipulate victims. Be sceptical of such messages and verify their legitimacy through other means.

Cyber Hygiene Steps

1. **Use robust email filters:** Enable strong spam filters and configure them to mark or divert suspicious emails to the spam folder.
2. **Install antivirus and anti-malware software:** Keep your computer protected with up-to-date security software to detect and block phishing attempts.

3. **Regularly back up your data:** Create regular backups of important files and data to mitigate the impact of any potential phishing attacks.
4. **Report phishing attempts:** If you receive a phishing email, report it to your email provider and relevant authorities so that appropriate action can be taken.
5. **Stay updated on security best practices:** Continuously educate yourself about cybersecurity best practices and follow the latest recommendations to enhance your online security.